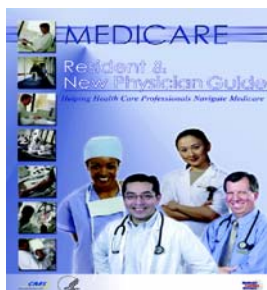




learning resources for the health care professional
<http://www.cms.hhs.gov/medlearn>

Catalog of Products Available

Training Programs



Medicare Resident and New Physician Manual

This comprehensive training program is designed to provide physicians with basic information about the Medicare Program. Topics covered include how to enroll as a Medicare physician, Medicare claims and billing procedures, medical review, coding, documentation, and appeals.

Formats Available:

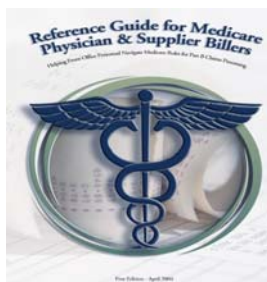
*Print Version, CD Rom, Video, Downloadable,
 Spanish Translation (downloadable only)*



Medicare Resident and New Physician Manual Facilitators Kit

“Pilot Program for Train the Trainers”

The Centers for Medicare & Medicaid Services is currently conducting a Pilot Program of a new self-contained Train-The-Trainer Medicare and New Physician Training Program. The training kit contains everything an instructor would utilize to train medical residents and new physicians. To order this facilitator's kit you must be a facilitator, trainer, or educator who conducts training sessions for finishing medical residents, new physicians, and other health care providers new to the Medicare program.



Reference Guide for Medicare Physician and Supplier Billers **“Helping Front Office Personnel Navigate Medicare Rules for Part B Claims Processing”**

This guide contains a variety of information to help Medicare billing staff submit accurate and timely Medicare claims. While providing historical background information on Medicare Part A and Medicare Advantage, this guide is focused on providing information for fee for service physicians and suppliers who submit Medicare Part B claims.

Formats Available:

Print Version, CD Rom, Downloadable



New ! The Guide to Preventive Services for Physicians, Suppliers, and Other Health Care Professionals

This guide provides information on Medicare's preventive benefits including coverage, frequency, risk factors, billing and reimbursement.

Formats Available:

Print Version, CD Rom, Downloadable

A two-sided Quick Reference Job Aid is also available



New ! Understanding the Remittance Advice: A Guide for Medicare Providers, Physicians, Suppliers, and Billers

This guide serves as a resource on how to read a Remittance Advice. Inside, you will find useful information on topics such as types of RA's the purpose of the RA, and types of codes that appear on the RA.

***Formats Available:
Downloadable only***

Articles



Articles

Medlearn Matters is the place where Medicare Providers can find nationally consistent articles on new and changed Medicare policies. The articles are developed to accompany a recently released Medicare program instruction. The site is updated daily. Please bookmark www.cms.hhs.gov/medlearn/matters so you may visit often.



CMS Website Wheel

This website wheel is an informational resource tool that provides a variety of CMS Medicare related websites. The web addresses are listed by topic.

(Order at www.cms.hhs.gov/medlearn (ICN# 006212))



Booklets

Formats Available: Print, Downloadable



Glaucoma

Assists providers in determining glaucoma screening coverage, billing requirements, etc. (Fall 20030) (ICN# 006271)

Information for Rural Health Providers, Suppliers, and Physicians

This booklet provides information on the Medicare Prescription Drug, Improvement and Modernization Act (MMA) of 2003 and its relationship to Rural Health providers, suppliers and physicians. (November 2004) (ICN# 006422)

Physicians' Guide to Medicare Coverage of Kidney Dialysis and Kidney Transplant Services

This manual explains how Medicare helps pay for kidney dialysis and kidney transplant services under Fee-for-Service. (June 2005) (ICN# 006558)

Power Wheelchair

An overview of Medicare coverage of power wheelchairs and other power-operated vehicles. (October 2003) (ICN#006308)

What Doctors Need to Know about the Advance Beneficiary Notice (ABN)

Topics covered in this booklet include the definition of Advance Beneficiary Notice (ABN), when to issue an ABN, exclusions and technical denials, EMTALA, and summary of exclusions. (Fall 2003) (ICN # 006266)



Brochures

Formats Available: Print,
Downloadable



Adult Immunizations

This two-sided tri-fold brochure provides a basic overview of Medicare's Influenza Vaccine, Pneumococcal Polysaccharide Vaccine (PPV), and Hepatitis B Vaccine benefits. (May 2005) (ICN # 006435)

Bone Mass Measurements

This two-sided tri-fold brochure provides a basic overview of Medicare's bone mass measurements (bone density studies) benefit. (May 2005) (ICN # 006437)

Cancer Screenings

This two-sided tri-fold brochure provides a basic overview of Medicare's mammography screening, screening Pap test, pelvic screening examination, colorectal cancer screening, and prostate cancer screening benefit. (May 2005) (ICN # 006434)

Clinical Laboratory Improvement Amendments

Topics covered in this brochure include an overview of CLIA, test methods categorized, enrollment in the CLIA program, types of certificates, certificate compliance, performance measures, and certificate of accreditation. (June 2004)(ICN# 006269)

Expanded Benefits

This two-sided tri-fold brochure provides a basic overview of Medicare's three new preventive benefits; the Initial Preventive Physical Examination (IPPE), cardiovascular screening blood tests, and diabetes screening tests. (May 2005) (ICN # 006433)

Glaucoma Screening

This two-sided tri-fold brochure provides a basic overview of Medicare's glaucoma screening benefit. (May 2005) (ICN # 006436)

Medicaid At-A-Glance

Topics covered in this brochure include: the Medicaid Program, key eligibility groups, categorically needy, medically needy, special groups, State Children's Health Insurance program, mandatory state plan services, and state and federal poverty level charts. (ICN# 005987)

***Medicare-Approved Drug Discount Cards and Transitional Assistance Program:
A Brochure for Pharmacists and Other Pharmacy Professionals***

Topics covered in this brochure include: an overview, new Medicare programs, highlights eligibility for the Drug Discount Cards, Transitional Assistance Program, special concerns, and information and assistance resources. (July 2004) (ICN# 006254)

***Medicare-Approved Drug Discount Cards and Transitional Assistance Program:
A Brochure for Physicians and Other Health Care Professionals***

Topics covered in this brochure include: an overview, new Medicare programs, highlights eligibility for the Drug Discount Cards, Transitional Assistance Program, special concerns, and information and assistance resources.
(July 2004) (ICN# 006253)

The Medicare Appeals Process: Five Levels to Protect Physicians and Other Suppliers

Topics covered in this brochure include appealing Medicare decisions, the five levels of the Appeals process, requesting a review in writing, hearings, Administrative Law Judge, Judicial Review and Departmental Appeals Board review, (May 2005) (ICN# 006562)

Medicare Enrollment for Institutional Providers-Medicare Part A

This brochure provides the reader with a brief overview of the Medicare program and the enrollment process for institutional providers. (Updated September 2003) (ICN# 10047)

Medicare Enrollment for Physicians, Practitioners and Suppliers-Medicare Part B

This brochure provides the reader with a brief overview of the Medicare program and the enrollment process for physicians and other healthcare suppliers. (Updated September 2003) (ICN# 10048)

The Medicare-Medicaid Relationship

This brochure provides a general overview of the overpayment process for Medicare Part B Providers. (August 2004)(ICN# 006378)

The Medicare Medical Review Program

This brochure gives a general overview of the medical review program. It will assist Medicare Part B providers in understanding their role in the medical review process. (October 2004) (ICN# 006346)

Medicare Provider Supplier Web Pages

This brochure is a resource that shows providers and health care practitioners where on the Internet they can gain quick access to accurate Medicare program information. (March 2004) (ICN# 006268)

New Enrollee Rights, New Provider Responsibilities

This brochure is an overview of the new regulations, effective January 1, 2004, that enables enrollees of Medicare Advantage plans to have the right to an expedited review by a Quality Improvement Organization when they disagree with their MA plan's decision.
(October 2004)

On Line Manual

Explains the new CMS Online Manual System Website and how best to navigate it. (April 2004)
(ICN# 006267)

Power Wheelchair

This tri-fold brochure provides an overview of Medicare coverage of power wheelchairs and other power-operated vehicles. Topics covered include: prerequisites for Medicare coverage, patient certification and location of forms. (March 2003) (ICN#006265)

Protecting Your Practice

This brochure highlights some of the steps Medicare physicians and other suppliers can take to protect their practices from inappropriate Medicare business interactions. (October 2004) (ICN# 006386)

Teaching Physician Services

This brochure addresses resident qualification, direct Graduate Medical Education services, Medicare coverage, and Medicare billing requirements for physician services provided in teaching settings. (October 2004) (ICN#006347)

What Physicians and Other Suppliers Should Know About Medicare Overpayments

This brochure provides a general overview of the overpayment process for Medicare Part B providers, (August 2004)(ICN# 006379)



Fact Sheets

Formats Available: Print,
Downloadable



New! Comprehensive Error Rate Testing Program (CERT)

This fact sheet gives an overview of the CERT program, how to submit medical record documentation, and the process provider should follow for compliance. (June 2005) (ICN # 006575)

Collecting, Submitting, and Updating Beneficiary Insurance Information to Medicare: A Fact Sheet for Clinical Laboratories

Questions answered in this fact sheet include: What is Medicare Secondary Payer? How does CMS Support the MSP program? What is the clinical laboratory's role in the MSP program? What is an SCD questionnaire?, What is a TD questionnaire?, and many other questions. (Updated April 2004) (ICN# 006270)

Collecting, Submitting, and Updating Beneficiary Insurance Information to Medicare: Fact Sheet for Physicians and Provider Billing Staff

Topics discussed in this fact sheet include what is Medicare Secondary Payer (MSP), collecting and coordinating beneficiary insurance information, the provider's role in MSP, gathering accurate data from the beneficiary and resources for the provider. (Updated March 2004) (ICN# 006309)

Complying with Medicare Secondary Payer Requirements; Fact Sheet for Physicians and Provider Administrators

Topics covered in this fact sheet include what is Medicare Secondary Payer (MSP), benefit to providers, MSP requirements, determining who pays first, what is Medicare Coordination of Benefits (COB), and Contacting the COB contractor. (Updated March 2004) (ICN# 006310)

Critical Access Hospital Program

This fact sheet outlines the requirements of a facility to be designated a Critical Access Hospital and the services provided. (May 2004) (ICN# 006400)

End Stage Renal Disease: Composite Payment Rate System

This fact sheet outlines Medicare payment for dialysis services paid based on a fixed amount known as the composite rate. (January 2005) (ICN # 006469)

Federally Qualified Health Center

This fact sheet outlines the requirements of a facility to be designated a Federally Qualified Health Center and the services provided. (November 2004) (ICN# 006397)

Information and Education Resources for Medicare Providers, Suppliers, and Physicians

This fact sheet is informational only and is intended to notify Medicare physicians and other providers about the information and education resources that the Centers for Medicare & Medicaid Services (CMS) have developed to help meet their Medicare business needs. (May 2005) (ICN # 006489)

Rural Health Clinic

This fact sheet outlines the requirements of a facility to be designated a Rural health Clinic and the services a RHC may provide. (November 2004) (ICN#006398)

Sole Community Hospital

This fact sheet outlines the requirements of a facility to be designated a Sole Community Hospitals and the services provided. (November 2004) (ICN# 006399)

When Medicare is the Primary Payer

Topics discussed in this fact sheet include what is Medicare Secondary Payer (MSP), when does Medicare pay first, knowing when to bill Medicare first, exceptions to MSP requirements, primary payer claims denial and Medicare Coordination of Benefits (COB). (March 2004) (ICN# 006311)



Web-based Training Courses

Access at www.cms.hhs.gov/medlearn



CMS Form 1450

This course provides information that will allow you to file claims accurately and reduce your chances of receiving unprocessable rejections. (Updated May 2004)

CMS Form 1500

This course provides information that will allow you to file claims accurately and reduce your chances of receiving unprocessable rejections. (Updated May 2004)

Certificate of Medical Necessity

This course contains information about the certificate of Medical necessity, commonly known as CMN. This course will be helpful to physicians, health care professionals, and medical administrative staff in completion, submission, and maintenance of the documentation required to verify the CMN. (June 2004)

Diagnosis Coding: Using the ICD-9-CM

This course teaches you how to select accurate diagnosis codes from the ICD-9-CM volumes and how to use diagnosis codes correctly on Medicare claim forms. (Updated February 2003)

New! FISS Tutor

Fiscal Intermediary Standard System (FISS) is a mainframe standard system that Fiscal Intermediaries use to process Medicare Part A claims. The FISS Tutorial was developed to introduce the basic concepts of the FISS system and its use in the processing of Medicare claims. Upon completion of the FISS Tutorial, you should have a better understanding of how a Medicare Part A Claim is processed. (July 2005)

Front Office Medicare

This course provides essential knowledge needed for “checking in” Medicare patients.
(Updated October 2003)

1.2 contact hours (ANCC) can be awarded upon completion of this course.

HIPAA

This course provides the learner with a general understanding of the history and purpose of the Health Insurance Portability and Accountability Act. (March 2004)

Medicare Fraud and Abuse

In this course you will learn to identify Medicare fraud and abuse. You will also learn what safeguards to use to protect yourself against fraud and abuse and what liability and penalties you could face if you commit fraud or abuse.

1.2 contact hours (ANCC) can be awarded upon completion of this course.

Medicare Preventive Services: Osteoporosis, Diabetes, and Prostate Cancer

This course contains three modules with information about Medicare billing on osteoporosis bone density studies, diabetes self-management training services and prostate cancer screening services.
(May 2004)

Medicare Preventive Services: Part 1 Adult Immunizations

This course will help you better understand the importance of adult immunizations and identify ways to increase the immunization rates in your healthcare community.(Updated January 2004)

1.6 of contact hours (ANCC) can be awarded upon completion of this.

Medicare Preventive Services: Part 2 Women’s Health

The goal of this course is to promote wellness, increase the utilization of routine screening for female beneficiaries, and to help providers build their practices by promoting the use of preventive services covered by Medicare. (Updated January 2004)

.1 Continuing Education Units (CEUs) (IACET) can be awarded for completion of this course.

Outpatient Code Editor

The Medicare Outpatient Code Editor course is useful for physicians and other health care professionals. This course addresses the OCE in the Fiscal Intermediary Standard System.
(August 2004)

World of Medicare

This course will introduce you to the Medicare program. You will learn about its purpose and history, the three types of Medicare coverage, the roles agencies and contractors play, and the claims handling process. You will also learn about beneficiaries- the categories, the steps to become one, and benefit options.

1.2 contact hours (ANCC) can be awarded for completion of this course.



Video Tapes

Format Available: VHS tape



Flu Billing Made Easier

This video explains the process of billing for flu and pneumonia vaccinations.
(Updated January 2004)(ICN# 006066)
Spanish Translation (ICN# 000001)



August 2005